

## **DEPARTMENT OF VETERANS AFFAIRS**

Edith Nourse Rogers Memorial Veterans Hospital 200 Springs Road Bedford MA 01730

Nov 8, 2000 In Reply Refer To:

Dear Mr. Malonson,

We at MHICM want to thank you for your support of our veterans in the Woburn and Billerica Sober Houses. These services are have become an important in our continuum of care. Dually diagnosed Veterans have enormous challenges in working toward sobriety and stabilization. They often require additional knowledge and understanding. Thank you for your efforts.

We would like to request your attention to a particular area of concern. That area is transportation from CWT each afternoon. Currently, it is our understanding that morning transportation is provided by CWT. We are searching for reliable pm transportation. Our vets have multiple obstacles in their lives including depression and hopelessness. The opportunity to work can be very valuable. If we can establish reliable transportation, we feel they will be more able to focus their attention and energies there.

We are requesting that you establish afternoon transportation as part of the services provided to our sober house vets. While some pay a large amount per month for rides that may not be reliable, there must be a better solution.

We will appreciate your consideration of this request. You can contact, Cheryl R. Bible, Casemanager at 781-687-3014 with any comments, suggestion, or responses.

Sincerely,

Chenel R. Bille Cheryl R. Bible

**MHICM**